



**PRINCIPLES FOR A DEMOCRATIC AND
PARTICIPATORY INTERNET GOVERNANCE
IN VENEZUELA: DIAGNOSIS AND ROADMAP ¹**

(FINAL ACTIVITIES REPORT)

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Activity 3: Publication and promotion of the research results on the EsLaRed website.												
Activity 4: Publication and promotion of research results to multisectoral groups.												

2. RESULTS

2.1. Diagnosis of Internet Governance in Venezuela

Objective and content: This activity was aimed at identifying the State of the Art of Internet Governance in Venezuela; it was structured in three sections identified as:

- Mechanisms that promote Internet Governance in Venezuela, from the point of view of the government, civil society and the business sector,
- A look at Internet Governance from a legal, technical, institutional point of view, and the vision of local and regional Internet Governance Forums,
- Situational analysis of Internet Governance that includes the identification of Strengths, Weaknesses, Opportunities and Threats (SWOT) of multi-sector groups, related to Internet Governance, potential strategies and Critical problem.

Participants: The activity was developed with a multidisciplinary group of professionals from the legal and technical area, through a documentary review.

Deliverable: <https://www.eslared.net/index.php/proyectos/principios-para-una-gobernanza-de-internet-democratica-y-participativa-en-venezuela>

2.2. Roadmap for the management of a democratic and participatory Internet Governance in Venezuela

Objective and content: The purpose of this activity was to identify a Roadmap based on trends and principles of Internet Governance in the world, as well as the analysis of potential solutions to the critical problem, identified in the previous sections. In addition, in this activity it was possible to discern

the proposal of the Roadmap with focus groups that contributed ideas about it. The Roadmap was structured in three sections identified as:

- Internet Governance in the world - Trends and Principles.
- Potential solutions to the Critical Problem.
- Proposal of a Roadmap for a Free, Democratic and Free Internet Governance.

Participants: This activity was developed with a multidisciplinary group of professionals and some members of multi-sector groups in the area, through a documentary review, interviews and questionnaires. The questionnaire was structured in 11 questions related to the exercise of Internet Governance in the country.

Questionnaire: <https://forms.gle/cgEC8LFHc7dsMWST9>

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2.3. Publication and promotion of results on EsLaRed website.

Objective: To facilitate the promotion of research carried out on the web. In an initial phase, results of this research were promoted to multi-sector groups related to Internet Governance in the country and later to the public in general. A project image, title, authors, donors, category, date and keywords are identified on the website.

Deliverable: <https://www.eslared.net/index.php/proyectos/principios-para-una-gobernanza-de-internet-democratica-y-participativa-en-venezuela>

2.4. Publication and promotion of results to Multi-Sector Groups

Objective: Identify members of multi party groups to promote discernment about Internet Governance in Venezuela and evaluate a roadmap. In this activity, a virtual space was opened (in this case it was decided to convene via email and discern through a Virtual Forum that was carried out with zoom platform), where the project was presented and discernment on the Roadmap was promoted, which can guarantee an efficient management of IG in the country.

Procedure: a) sector groups were identified, b) a Virtual Forum was organized through a virtual zoom room on 12/20/2021, c) advertising with invitation to the virtual forum, d) the invitation was sent via email to the email accounts of a group of 70 members of Civil Society, ONGs, private companies and government sector (personal and institutional accounts), with their respective reminder.

List of summoned for the presentation of results:

Private Sector

COMPANY	EMAIL
IP NETWORK	VENTAS@IPNETWORK.NET
TELECORP	INFI@TELECORP.ORG
INTERNET C COM	INFO@INTERNETCCOM.NET
TELECOMUNICACIONES MONAGAS	OFICINA.TCM@GMAIL.COM
MATRIX TV	SOPORTE@CORPORACIONMATRIXTV.COM
UNICABLE	UNICABLELA@HOTMAIL.COM
ENIAC	INFOENIAC@ENIAC.COM
GALANET	VENTAS@GALANET.COM.VE
IFX NETWORKS VENEZUELA	SOPORTE@IFXNW.COM.VE
LAN ONLINE	VENTAS@LANONLINECA.COM.VE
MARATEL GROUP	INFOMARATEL@GMAIL.COM
MULTIPHONE	CONTACTO@MULTIPHONE.NET.VE
PATRIACELL	CRS@PATRIACELL.COM
QUALCOM	VENTAS1@QUALCOM.COM.VE
GLOBALSTAR DE VENEZUELA	INFO@BNAMERICAS.COM
TELECORP	INFO@TELECORP.ORG
FIBEX TELECOM	INFO@FIBEXTELECOM.NET
TOP COMUNICACIONES	SOPORTE@TOPCOMUNICACIONES.COM
TOTALCOM	VENTASCCS@TOTALCOM.TEL
TOVARSAT	ATENCIONALCLIENTE@TOVARSAT.COM.VE
VEARCO TELECOM	INFO@VEARCO.NET
VNET	VNET-MERIDA@VIGINET.COM.VE
VIPTTEL	VENTAS@VIPTTEL.NET
GALAIT	INFO@GALAIT.NET
MERU NETWORKS	INFO@MRNT.CO
DATINVOZ	VENTASDIGITALES@DATINVOZ.COM
FILLDATA COMUNICACIONES	INFO@FULLDATA.COM.VE
STV	INFO@STVCOMVE
ILUMYNA	CONTACTO@ILUMYNA.COM

MARAVECA	INFO@MARAVECA.COM
TECHPRE	INFO@TECHPRE.IO
MDS TELECOM	INFO@MDS-TELECOM.COM
CONEXT	INFO@CONEXT.COM.VE
COELLO	CONTACTO@SCOELLO.COM
360 NET	CONTACTO@369NET.COM.VE
MEGADATTA	VENTAS@MEGADATTA.COM
IT SALES	CONTACTO@ITSALESCORP.COM
ISLA DATA	INFORMACION@ISLADATA.NET
STAR CONECT	INFO@STARCONETCTISP.COM
TOCNOVEN INTERNET	VENTAS@TECNOVENCA.NET
GRUPO TECNOLIFE	CONTACTO@GRUPOTECNOLIFE.COM
INTERNAUTAS SYSTEM CA	INFO@INTERNAUTAS.COM.VE

Government Sector

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CNTI, ISABEL CASSINO	icassino@cnti.gob.ve
CNTI, NADESJKA LANDAETA	nlandaeta@cnti.gob.ve
CONATEL	conatel@conatel.gob.ve

NGO y Civil Society

ORGANIZATION	EMAIL
TRANSPARENCIA VENEZUELA	contacto@transparencia.org.ve
PROVEA	mediosweb@derechos.org.ve
IPYS VENEZUELA	infoipys@gmail.com
ESPACIO PUBLICO	contacto@espaciopublico.org
ISOC, LUIS CARLOS DIAZ	jaluiscarlos@gmail.com
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RAITME CITTERIO	TWITTER @rcitterio
JORGE GONZALEZ	TWITTER @_jorge
MANUEL PERNIA	TWITTER @manueleduardop

Resources used for promotion:

a) Flyer:



b) Web page:

<https://www.eslared.net/index.php/proyectos/principios-para-una-gobernanza-de-internet-democratica-y-participativa-en-venezuela>

2.5. Results on discussion of results

The preliminary version of the project was available on 12-08-2021, published on EsLaRed website; From that date, a margin of 10 days was given to convene the multi-sector groups to the virtual forum called "**Internet Governance in Venezuela - Roadmap.**" In this period, reminder emails of the forum were sent to promote participation, as well as phone calls were made to some key stakeholders and the questionnaire was sent to facilitate the intervention.

During the forum there was a low participation, however it was achieved that some ISOC members will present their points of view on the way in which Internet Governance has been managed and potential solutions, among the most outstanding comments we can mention:

Robinson Rivas (Member of the Board at ISOC Venezuela chapter):

1. Do you think that the creation of a high-level, multi-stakeholder body on IG issues in the country, which is both strategic and empowered, should address pressing issues on IG, such as coordinating follow-up discussions? of the IG Forums and transmit the proposed political approaches to the entire community around the IG. Do you consider that this solution or proposal is possible, interesting, useful, and would help to solve the problems regarding Internet access, use and rights in Venezuela?

I think that this High Level Body may be better the result of a joint convocation of different NGOs, among others the Internet Soviet, groups of journalists, and chambers of companies in the area. In Venezuela, it seems to be more useful for the private sector to get involved in these issues through committees than to have fixed organizations.

2. How much, according to you, has the global pandemic of Covid-19 affected the possibilities of currently having a definitive and fair multisectoral representation clearly chosen by the entire community of the civil, public and private sectors, at the national level that do active life on the Internet? Do you think that at present it is possible to go to a situation of normal functioning of this multisectoral sector, since the transformation of the pandemic into an endemic process should lead to a greater and better effect / result in the work and in acting in a more effective and efficient? Do you agree with this statement? Please comment your opinion.

The pandemic has highlighted the difficulties in engaging organizations, but it is not the particular reason for any of the internal communication problems. I believe that what is truly relevant has been that the business sectors and NGOs have not sought forms of consensus to have a firmer voice and a more solid position on these issues. The Internet Society has been diminished in its capacity to convene events, meetings and forums (virtual or face-to-face) and the same happens with other organizations. That is why I applaud the initiative of the EsLaRed Foundation.

3. On the issues of internet access, data privacy, the consolidation of public policies and the management of successful IG in other continental regions, in order to apply good practices in this matter and eradicate the violation of the Rights of Internet (DI) in Venezuela, how many and which of these teachings do you think can be applied in the country at present? How do you suggest evaluating the regulations and controls that are governed in this matter in the country at present? In your opinion, who or who should do this monitoring: organized civil society, the national academy, ISOC, other organizations or all the previous actors? Please give your opinion on the possible solutions to follow and how we could execute them.

In countries with strong democratic dynamics, this monitoring is not done by any particular organization, it is a work of many factors, and the Internet Society is one of the main ones. I think that motivational work should first be done to all sectors about the importance of IG forums, and as these activities are consolidated, it will be easier to influence public opinion.

Deliverable: For more information about the responses, you can access the following link

https://docs.google.com/forms/d/1MLDzmIOKEUaDNQSTHDwGVSTw1IZZdE6yFVzfal_znxc/edit?ts=61b3ee88#responses

2.6. Notes on the results

- For the final version of this report, the opinions expressed in the questionnaire and during the forum were taken into account, thus integrating other views on IG issues in Venezuela. Some others comments and suggestions will be carried out during month of January 2022.
- One of the causes of the lack of participation in the Virtual Forum was the short time given in the preparation of the report, which made it impossible to convene a more detailed discussion. However, EsLaRed will continue to

promote the results of the work via email.

- One of the causes of the lack of participation in the Virtual Forum was the short time that elapsed between the end of the report and the time remaining before December 31, final date for the delivery of this project, and that left only 8 days to invite people to the forum. However, EsLaRed will continue to promote the results of the work via email and will sponsor and promote a possible new forum in the future if this event is required.